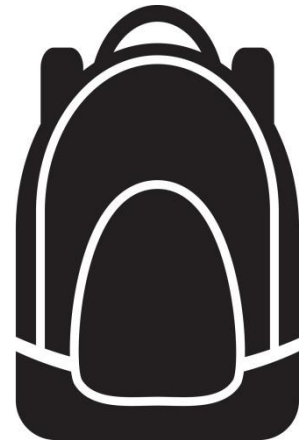




FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

HAPPY STUDENTS



BEFORE AND AFTER SCHOOL AGE CHILD CARE FREQUENTLY ASKED QUESTIONS

QUESTION

Which option is right for my child?

ANSWER

AM Care- Covers your child from 6:30 A.M. until school starts. If there is a delayed opening, this care covers it!

PM Care- Covers your child from afterschool until 6:30 P.M. If there is an early dismissal, this care covers it!

What is Holiday Care?

Holiday Care is for days when school is not in session. Holiday care will cover care for the days when school is completely closed due to teacher in services, school holidays, and inclement weather (as long as the Y is open), and winter and spring breaks. Program runs from 6:30 A.M.- 6:30 P.M.

Do I have to register for Holiday Care?

Yes. Holiday Care is a program option. It is associated with a weekly fee that is charged throughout the school year.

Why do I have to pay for Holiday Care each week when there are weeks it is not needed?

Holiday Care is much like insurance. You have it for when you need it. For example, if the water is not working in a particular school and the school is closed, then your child(ren) will be covered.

When is my payment due? Do I have to pay a deposit?

We do not require a deposit, the first week of payment and a one-time nonrefundable \$50 registration fee is due upon registration. All payments are due in advance on Monday the week before the care is provided.

Once I have dropped off my packet, am I registered?	Once you have dropped off your packet, we will be in contact with you to discuss the first day of care. Typically, we start new families on a Monday.
Is there a sibling discount?	We do not offer a sibling discount at this time.
What if my child does not come every day during the week?	Prices are based on a 5-day week. If the child does not attend, then they will not be credited for the day.
What should my child bring to the Y?	In the SACC program we try to offer as much of the facility to the children as possible. They will have access to the gym daily (sneakers are a good idea). Once the program is up and started during the year, the kids will also have the option to swim during Holiday Care and participate in other activities. Please watch for the newsletters for this information.
What should my child not bring to the Y?	Please do not bring any foods that contain nuts. We have many children with severe allergies, and we are a nut-free zone. Certain items are prohibited in the program. We ask that you do not bring any toys from home, including electronics and cell phones.
Does my child need a snack or a lunch?	Your child can bring a nut-free snack or choose the option to purchase a snack for \$1.00 per day. You will have the opportunity to make a "snack card" for you child, so that they do not have to carry any money with them. On Holiday care days, the children will need to pack a lunch.
What will my child do during the day?	The children will have the opportunity to use the gym in the AM and PM hours. Throughout the year, they will also have many opportunities such as swimming, dance, cooking, Pound, STEM & STEAM activities, and Tutoring. Please check out our newsletters for updates!
What is the earliest I can drop my child off /pick my child up from the Y?	The earliest you can drop off your child(ren) is 6:30 AM if you have Before School Care. You can pick up your child any time before 6:30PM for After School Care.
	All changes must be made in a written form. You can add or change options for your child by emailing kristensmith@qv-ymca.org or request a Change of Program form from the childcare staff.
How can I add or change options for my child?	For changes/questions to billing, you may email kristenmayberry@qv-ymca.org